

Pitney Bowes Software Support Phone Menu

The simplified menu is available on all support numbers
Call 1-800-367-6950

1 – Technical Support

- 0 Your product is not listed or to speak to a representative who can direct your call
- 1 Code-1 Plus, Finalist, VeriMove
- 2 MapInfo Professional, Encom Discover, AnySite, TargetPro, MapMarker, Data Products
- 3 Spectrum, MapXtreme
- 4 EngageOne Communication Suite (formerly DOC1, E2, EngageOne)
 - 1 EngageOne, DOC1, StreamWeaver
 - 2 Vault, e-Messaging
- 5 MailStream Plus, List Products, Mail 360
- 6 Centrus Products, GeoTAX, Geographic Coding Plus
- 7 Sagent, DataFlow, Automation
- 8 Portrait, EDGE
- 9 Emtex
- # Repeat Options

2 – Training

Education and training needs

3 – Sales

Sales inquiries

4 – Renewal & Maintenance

Maintenance, renewals, billing,
change of address, contacts, etc

5 – Customer Service

License keys, activation, shipping,
change account information, etc