



STREET CLEANSING AND REFUSE COLLECTION



Confirm is a modular software application that helps Local Authorities deliver efficient street cleansing and waste management services



Bring efficiency improvements to every aspect of your cleansing and waste operations

Overview

Confirm provides a day-to-day management and reporting system for all of these services in one easy to use and simple to set-up package.

Street Scene sweeping operations

- Manual or mechanical pavement sweeping
- Attended (e.g. shopping precincts or malls)
- Street bin emptying rounds
- Street washing
- Car park and communal area cleaning
- Dog bins
- Fly tipping
- Fly poster removal
- Chewing gum removal
- Graffiti removal
- Abandoned vehicle removal
- RTA response
- Dead animals and other debris on the road/pathway
- Event based litter clearing services

Street Scene sweeping inspections

- BV199
- Street/Area Wardens (enforcement officers)
- Reactive services pre-inspection (e.g. abandoned vehicles)
- Dog Wardens

Other Street Scene operations

- Public conveniences
- Gully emptying
- Channel sweeping
- Markets

Refuse collection services

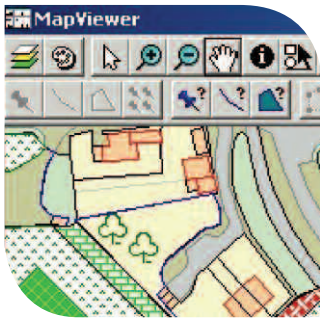
- Domestic refuse collection
- Assisted collections
- Bin provision
- Bin cleaning
- Dry recyclables collection
- Recycling bring sites
- Green waste collection
- Clinical refuse
- Sharps collections
- Bulky household collections
- Trade waste collections

Waste Management services

- Waste weights management and reporting
- BV82, BV84, BV87 and BV91



STREET CLEANSING AND REFUSE COLLECTION



Maps, wireless working and GPS are options for mobile working

Confirm and the efficiency agenda

Confirm is a modular software application for the maintenance and management of infrastructure assets. Working across all Street, Grounds, Property and Engineering areas of work, it provides a departmental application for Local Authorities, Government Departments, Universities, Housing Associations, other large infrastructure asset owners as well as the contractors who carry out the work.

By combining a configurable inventory, user-definable workflows, specialist operational modules, reporting capabilities and data level security, Confirm can be used in one or many areas of infrastructure maintenance. Working with our user-groups the system is constantly updated to be kept 'fit for purpose' and compliant with prevailing codes of practice, where these exist in our target markets.

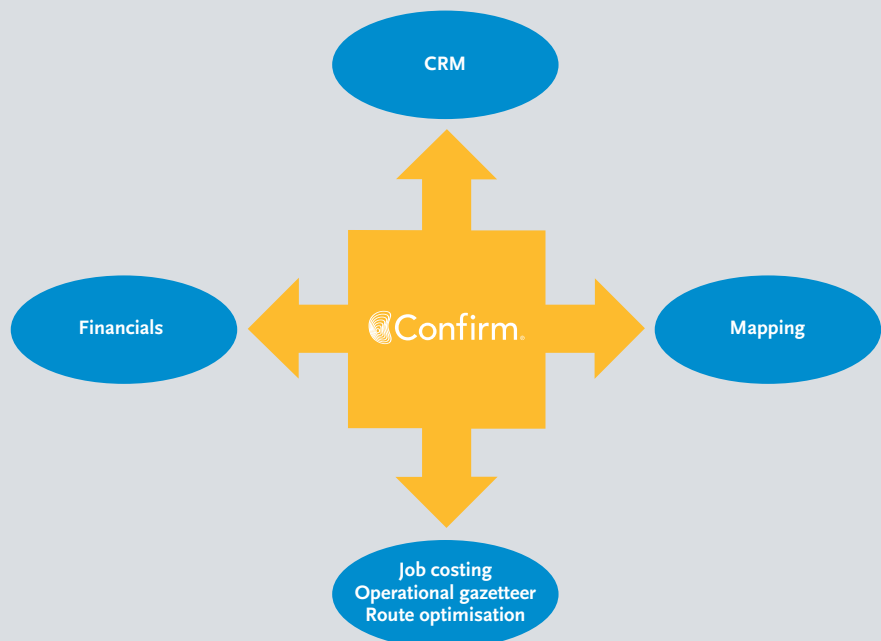
Confirm's scalability enables additional maintenance areas to be incrementally added to the system, providing a single sustainable system for an ever changing organisation. Confirm can be used by the whole range of municipal organisations, from the smallest Council to a National 'shared system'.

Confirm links all of the people affected by infrastructure assets: Citizens, Call Centre staff, Operational staff, Inspectors, Contractors, Managers and other stakeholders such as Politicians, Board members and Senior Management. Confirm reduces duplication and allows you to create logical links between workflows to reduce administration.

Confirm improves your efficiency.

Confirm can be integrated into your organisation

Connects to corporate systems, such as Finance, GIS and CRM, to deliver a solution that will fit into your organisation.



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Maps in the office, maps in the field: Location Intelligence

Everything that happens, happens somewhere. Confirm brings efficiency improvements to every aspect of your operations using the power of location intelligence.

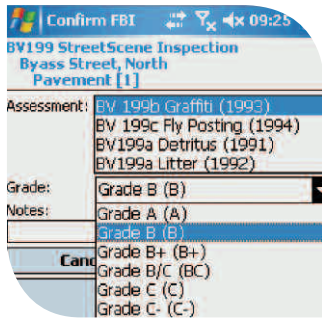
We have used scalable and appropriate map based tools in each module, always as an option and very specifically tailored to efficiency improvements that represent a greater return on your investment. You would expect that from the leading supplier of Desktop Mapping and GIS, wouldn't you?

The table below shows just how comprehensive and scalable the range of efficiencies are that we can help you with, using all aspects of maps.

Mobile working

Bringing together the latest field based devices, technologies and mobile Confirm modules, all types of mobile workers are provided for.

Field staff can work in wireless mode, with or without maps and even use GPS to help to locate incidents accurately.



BV199 inspections in the field

What part of the organisation	Who this affects	Map Capacity
Confirm itself	Operational staff	Streets, street sections and point based assets such as bins and refuse pickup points can be linked to map objects and made available to operational staff on a read-write or read only basis.
Field staff	Inspectors, surveyors and operational staff	Maps on data capture devices are integrated within the Confirm field software and are optional.
Operational staff	Operational workforce	Routes, planned work and responsive work can benefit from an optional mapping component on data capture devices. Location information can be passed to Confirm field software or a Contractor's own mobile software. For the no-technology option, maps can be produced with integral maps from the Confirm host.
The Public	Citizens	There are two key components – the ability for the public to log information against a map (report, enquire, comment or complain) and the ability to publish information about Council services. Published information can be snapshot (with automatic periodic updates) or real-time. Published information can create passive or interactive queries and ensures that the user experience matches or exceeds the user expectation.
Other stakeholders	Managers, Councillors, Other departments within the same organisation, Central Government, other organisations	Map based data can be shared within the Confirm product using read-only licences, using interactive departmental tools such as exopare and envinsa and by publishing information including the spatial components using the scheduled reporting capability within Confirm.

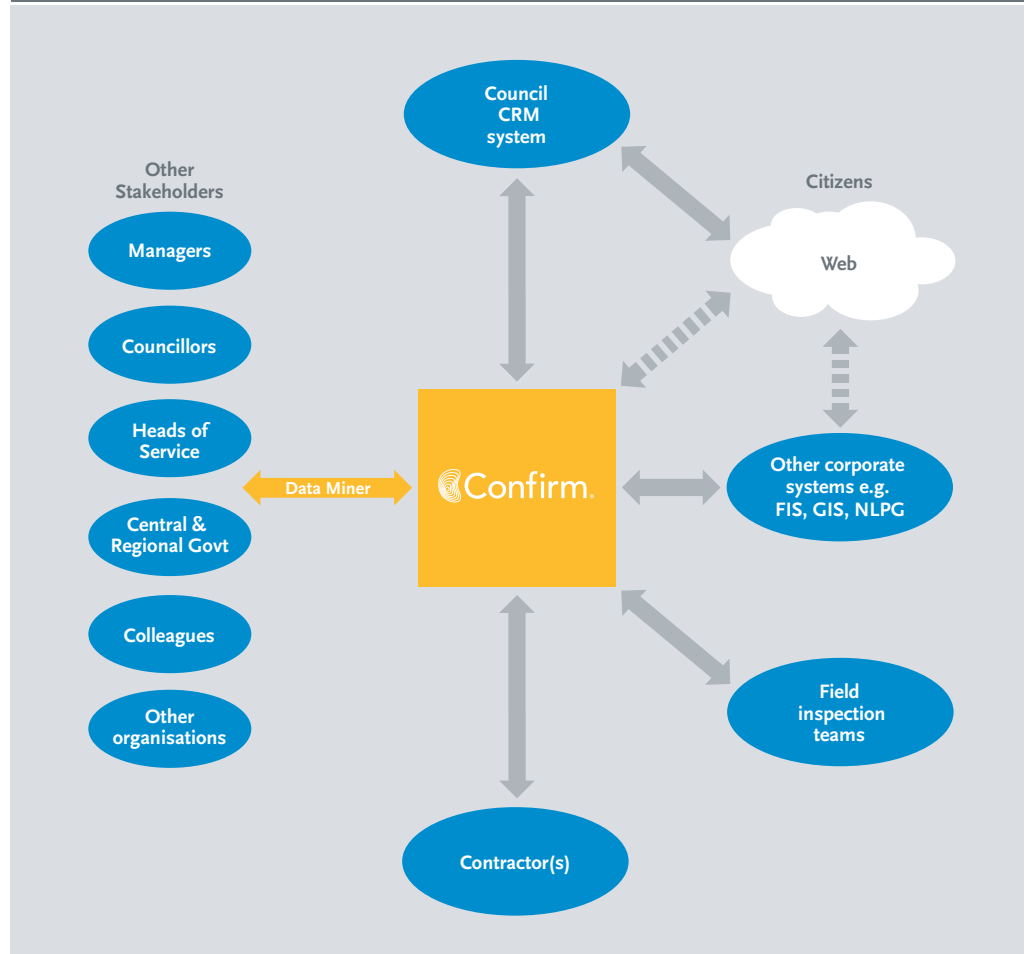
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MAXIMISE THE
LOCATION COMPONENT
OF YOUR BUSINESS.
CALL MAPINFO TODAY.

*Confirm integrates into your organisation
and helps you achieve your business objectives*

Linking all of the stakeholders
Seamless information



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