

Australia and New Zealand

Encom Products

TECHNICAL SUPPORT

GIS -- DISCOVER, DISCOVER 3D, DISCOVER MOBILE AND ENGAGE3D

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 3 9523 0033
- **Email:** discover_support@encom.com.au
engage_support@encom.com.au

COMPASS

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 8 9226 0101
- **Email:** compass_support@encom.com.au

GEOPHYSICS

- **Hours:** Monday - Friday from 8:30 am to 5:00 pm AEST, excluding holidays
- **Phone:** +61 2 9957 4117
- **Email:** geophysical_support@encom.com.au

CUSTOMER SERVICE

- **Email:** asiapac.customerservice@mapinfo.com

PBBI Products (Confirm, DDCI, Group 1, MapInfo and Sagent)

TECHNICAL SUPPORT

- **Hours:** Monday - Friday from 8:00 am - 6:00 pm AEST, excluding holidays
- **Phone:** +61 1800 648 899
- **Fax:** +61 7 3844 2400
- **Email:** ozSupport@mapinfo.com

CUSTOMER SERVICE

- **Phone:** +800 351 576
+61 2 9437 6255
- **Email:** australia@mapinfo.com